

eRegistration Update to Collection TALC

29TH November 2011

1. Introduction

eRegistration services were released live through ROS in March and November 2010 with some additional services released in April 2011. Services available include,

- Registration and Cancellation for IT, CT, VAT, PREM, RCT and eLevy.
- Business customers can re-register for IT, CT, PREM and eLevy.
- Agents and customers can set up and cease an “agent link” through ROS.
- PAYE Anytime customers can register for IT through PAYE Anytime.

Since 1st January 2011, there have been 42,159 transactions using eRegistration services with the peak usage in October 2011.

2. Common Errors

The level of “error” messages is running at 3% of all activity with the vast majority of errors falling into two categories.

Registration Request with “New Customer” option selected in error.

■ Registration Services

Online registration and cancellation services are now available for the following business taxes; Income Tax, Corporation Tax, Employer's PAYE/PRSI, Environmental Levy, Value Added Tax and Relevant Contracts Tax. Agent-client relationships can also be managed for each of these business and for PAYE. If you wish to use these services please enter the given Revenue customers existing registration details (combination of tax type and registration number) and click 'Submit'.

Tax Type

Client Registration Number











OR

New Customer Registration

Online registration of new customers with Revenue is now also available including the registration of new individuals, companies, partnerships and trusts. If you wish to use this service, please go to the [New Customer Registration Screen](#).

This error arises where an agent selects the new registration option where the customer is already registered with Revenue i.e. PAYE. The “New Customer” option should only be used when registering a new Company, Partnership or Trust and was **never** registered with Revenue for tax. Where a customer is registered with Revenue for any tax, Tax Type and Registration Number should be used.

The second common error is where an agent submits an agent link request and selects an “existing registration” option where the customer is not registered for that tax.

Registration Options	
IT - Income Tax	Select Action 
You are not linked to this tax	
	Add and link to a new registration 
	Link and cease an existing registration 
	Link to and re-register a ceased registration 
	Link only to an existing registration 
VAT - Value Added Tax	Select Action 
You are not linked to this tax	
PREM - Employer (PAYE/PRSI)	Select Action 
You are not linked to this tax	
RCT - Relevant Contracts Tax	Select Action 
You are not linked to this tax	
ELEV - Environmental Levy	Select Action 
You are not linked to this tax	
PAYE - Pay As You Earn	Select Action 
You are not linked to this tax	

3. Enhancements

Over the summer, a number of meetings were held with representatives of the ITI and a number of useful enhancements were considered to improve the service. These enhancements are subject to a budget being available and include,

- Agent link to multiple registrations with a single authorisation.

- First time registration for Corporation Tax (and other taxes) in a single transaction.
- Where an eRegistration application fails, the applicant will be notified.

Subject to a budget being available, the enhancements will be delivered in June 2012. Further details of the enhancements will issue in due course.

4. Withdrawal of paper services

It was signalled in a recent eBrief that priority is now being given to eRegistration applications for VAT/RCT. It was also signalled that subject to the enhancements being delivered that paper applications will not be processed from agents from June 2012, where those applications can be submitted through ROS.

It is also proposed that the more straightforward registration services, for example Income Tax and Agent link services, will only be accepted through ROS and paper applications will be returned to agents. This will commence immediately.

5. Survey of agents on eRegistration services

A survey of agents submitting paper registration applications was recently carried out in Dublin to determine the reasons why they did not use the eRegistration services. A total of 78 agents were surveyed, including agents in small, medium and the larger practices.

While some of the reasons expressed in the survey for continuing to use paper will be addressed with the proposed enhancements, in the region of 66% of agents surveyed responded that they were not aware of eRegistration services.

While a number of eBriefs have been issued on eRegistration, it would help to increase awareness of the services if you can arrange for this update to be circulated to your members.

Pat Molan
29th November 2011